



Frontline Managers Programme: (Level 6)
Facilitator: Hugh Guidera

FLMP Group 1 2024

Programme Introduction	Date:	Time:
Session Registration Link: Session 1 Programme Introduction	Friday 5th April	11am - 12pm

Programme Schedule:
Programme Registration Link: https://attendee.gototraining.com/r/6125024571433422339

Module 1: Understanding Management			
Session 1	The role and requirements (1)	Tuesday 9th April	11am - 12:30pm
Session 2	Management Styles (2)	Wednesday 10th April	11am - 12:30pm
Session 3	Developing Best Behaviours (3)	Thursday 11th April	11am - 12:30pm

Module 2: Managing Teams			
Session 1	The value of teamwork (4)	Tuesday 23rd April	11am - 12:30pm
Session 2	Developing Optimum Team Traits (5)	Wednesday 24th April	11am - 12:30pm
Session 3	Addressing Dysfunctions (6)	Thursday 25th April	11am - 12:30pm

Module 3: Understanding Self & Others (Tricia Cunningham)
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Session 1	Framework for understanding (7)	Wednesday 8th May	11am - 12:30pm
Session 2	Understanding Personality Types (8)	Thursday 9th May	11am - 12:30pm
Session 3	Understanding remaining Types (9)	Friday 10th May	11am - 12:30pm

Module 4: Communication Skills

Session 1	Elements of Communication (10)	Tuesday 21st May	11am - 12:30pm
Session 2	Performance Management (11)	Wednesday 22nd May	11am - 12:30pm
Session 3	Performance Mgmt Continued (12)	Thursday 23rd May	11am - 12:30pm

Module 5: Effective Time Management

Session 1	Prioritising Workloads (13)	Wednesday 5th June	11am - 12:30pm
Session 2	Using Tools (14)	Thursday 6th June	11am - 12:30pm
Session 3	Effective Delegation (15)	Friday 7th June	11am - 12:30pm

Module 6: Managing Change

Session 1	Change can be Positive (16)	Tuesday 18th June	11am - 12:30pm
Session 2	Managing Responses (17)	Wednesday 19th June	11am - 12:30pm
Session 3	Using Emotional Intelligence (18)	Thursday 20th June	11am - 12:30pm